

Atlassian JIRA Basics (SE114)

8 Hours

Outline

The purpose of this workshop is to introduce the students to Atlassian JIRA – the leading project \ issue management tool. The participants will acquire the understanding of JIRA basic principles, entities and learn the skills of using and configuring the tool for maximum productivity and ease of use.

Target Audience

Software teams interested in using JIRA for project\issue management.

Contents

Module 1: JIRA Key Concepts

Change & Defect Tracking
Introduction to JIRA

Module 2: Getting Started with JIRA

Exploring the JIRA workspace
managing your user profile
Dashboards
Activity Streams
Shortcuts

Module 3: Introduction to Issues

Issues Types, Resolutions, Priorities, Statuses
Creating an Issue
Viewing Issues
Editing Issues

Module 4: Introduction to Workflows

Steps

Transitions and Screens

moving through workflows

The Workflow Viewer

Module 5: Working with Issues

Collaboration

Issue Operations

Module 6: Searching and Filters

Quick Search

Basic Search

Advanced Search (JQL)

Issue Navigator

Detail View

Configuring Filters

Shared Filters

Email Filter Results

Advanced Searches

Module 7: Reporting

Standard Reports

Custom Reports

Utilizing Reports

Module 8: Add-ons

Key Concept: Add-ons

the Atlassian marketplace

Using Add-ons